

Free Tools

Including, but not limited to:

CRM

- 1:1 email
- Ad management
- Ad retargeting
- App Marketplace integrations
- Calling SDK
- Canned snippets
- Companies
- Company insights
- Contact management
- Contact website activity
- Content assistant
- Conversational bots
- Custom user permissions
- Customizable quotes
- Deal pipeline
- Deals
- Documents
- Email automation
- Email health reporting
- Email marketing
- Email reply tracking
- Email templates
- Email tracking & notifications
- Facebook Messenger integration
- Form automation
- Forms
- Gmail, Outlook & Microsoft Exchange integrations
- HubSpot CRM mobile app
- Landing pages
- List segmentation
- Live chat
- Marketing events object
- Meeting scheduling
- Mobile inbox
- Product library
- Prospects
- Reporting dashboard
- Shared inbox
- Slack integration
- Tasks & activities
- Team email
- Ticketing
- User management

Starter

Includes all Free Tools, plus:

CRM

- 1:1 technical support
- ★ Custom properties
- ★ HubSpot CRM mobile app
- ★ List segmentation
- Payments (U.S. only)
- ★ Required fields
- ★ Slack integration

PROSPECT SMARTER

- ★ 1:1 email
- Calling
- Canned snippets
- Conversation routing
- ★ Conversational bots
- Email scheduling
- Email templates
- Email tracking & notification
- Facebook Messenger integration
- HubSpot-provided phone number
- ★ Live chat
- Meeting scheduling
- Repeating tasks & task queues
- ★ Shared inbox
- Task calendar sync

ACCELERATE REVENUE

- ★ Customizable quotes
- ★ Deal pipelines
- Documents
- E-Signature
- Multiple currencies
- Sales automation
- Stripe integration

SCALE INSIGHTFULLY

- Goals
- ★ Reporting dashboard
- Sales content analytics

Professional

Includes everything in Starter, plus:

CRM

- ★ 1:1 technical support
- Association labels
- Calculated properties
- CRM interface configuration
- Duplicate management
- ★ List segmentation
- Permission sets
- Presets
- Salesforce integration
- Teams
- Workflow extensions

PROSPECT SMARTER

- 1:1 video messaging
- Automatic lead rotation
- Calling
- ★ Conversational bots
- Custom views in shared inbox
- Facebook Messenger integration
- Book meetings on behalf of others
- ★ HubSpot-provided phone numbers
- Logged-in visitor identification
- Prospecting workspace
- Sequences
- ★ Shared inbox
- Smart send times
- Standard contact scoring
- Target accounts home

ACCELERATE REVENUE

- ABM tools & automation
- Account overview
- ★ Customizable quotes
- Deal & company scoring
- ★ Deal pipelines
- ★ Multiple currencies
- Playbooks
- ★ Sales automation

SCALE INSIGHTFULLY

- Call transcription & coaching
- Coaching playlists
- Custom reporting
- Forecasting
- Rep productivity performance
- Reporting dashboard
- ★ Sales analytics

Enterprise

Includes everything in Professional, plus:

CRM

- 1:1 technical support
- Admin notifications management
- ★ Calculated properties
- Custom objects
- Field-level permissions
- ★ List segmentation
- Log in as another user
- Organize teams
- ★ Permission sets
- ★ Presets
- Salesforce custom object sync
- Sandbox account
- Single sign-on
- ★ Teams

PROSPECT SMARTER

- Calling
- ★ Custom views in shared inbox
- Facebook Messenger integration
- Lead form routing
- ★ HubSpot provided phone numbers
- Predictive lead scoring
- Sales automation
- ★ Sequences
- ★ Shared inbox
- ★ Standard contact scoring

ACCELERATE REVENUE

- Deal pipelines
- Deal splits
- E-signature
- Playbooks

SCALE INSIGHTFULLY

- Conversation intelligence
- Custom goals
- Custom reporting
- Deal journey analytics
- Forecasting
- Goals
- Recurring revenue tracking
- ★ Reporting dashboard